

Illinois Procurement Gateway Transition

Frequently Asked Questions

1. Question: Is the new IPG at the same location on the web as the original IPG?

Answer: No – The URL for the new IPG is *ipg.illinois.gov*. The new IPG goes live on 10/24/2023.

The original IPG website at <https://ipg.vendorreg.com/> will no longer be available after 10/17/2023.

2. Question: I have an active IPG registration. Do I need to do anything?

Answer: No – Active registrations will be transferred to the new system automatically. Unless your registration is set to expire prior to 10/24/23, you should not need to take further action to maintain your registration.

However, all vendors are encouraged to:

- Review and update their “Primary Company Email” address in the IPG, since that is the email address that will be used to create vendor accounts in the new system.
- Store all documents attached in the IPG (e.g., ownership documents and those related to qualification in the Small Business Set-Aside Program) somewhere outside of the IPG. Documents uploaded in the IPG will be transferred securely.

3. Question: Will all my old applications be carried over to the new system?

Answer: Yes – all data and attachments associated with current and historical registrations will be transferred to the new system. However, historical documents may not be immediately available upon Go Live.

4. Question: Will I use the same username (email) and password?

Answer: No – Each user will need to create a username and password in the new system. The new system, like the original, requires an email address as to be the username. You may use the same email address that you previously used. You will need to create a password in the new system.

On 10/24/2023, the email listed in the Primary Contact Email in the original IPG will receive instructions on how to create an account in the new IPG.

5. Question: I am qualified in the Small Business Set-Aside Program (SBSP). Is my registration in SBSP affected by the transition to a new IPG?

Answer: No – Vendors qualified in the SBSP remain qualified and their qualification documents will be transferred to the new system automatically.

6. Question: My IPG account is linked with my account in the Commission on Equity and Inclusion's (CEI) Diversity Management System (<https://ceibep.diversitysoftware.com/>). Will it continue to be linked?

Answer: No – the new IPG and CEI's Diversity Management System are not connected.

7. Question: Will there be training available for us to learn how to use the new IPG?

Answer: Yes – training will be available to all vendors on 10/24.

8. Question: Who can I contact with more specific questions?

Answer: Please feel free to contact the IPG Help Desk at eec.ipg@illinois.gov or 217-782-1270 with any questions regarding the transition.