



# State of Illinois Vendor Seller Administrator Manual

#26 v.1.1

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# Vendor Help Desk

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## Introduction

Within BidBuy, there are 2 types of registered vendor roles -- the **Seller** role and the **Seller Administrator** role. A **Seller** can search, view, and respond to bid opportunities; search and view active State contracts; and view purchase orders. In addition to all of the rights of the **Seller**, the **Seller Administrator** can maintain their business's information, user profiles, and can invite Associated Organizations to register in BidBuy.

When the account is initially created, the person identified as the **Administrator** will be designated as the **Seller Administrator**. This can be changed at any time and there can be multiple **Seller Administrators** on a single account, though there must always be at least one. To access these commands, select the "**Seller Administrator**" tab in the upper right corner.

# (i) Information (i)

- As you go through this guide, look for green tip boxes
- All fields with an asterisk \* are mandatory fields
- For descriptions of text fields, click
- Look for the green circles which correspond to the number instructions
- Click on "Home" in the upper left corner anytime to return to the Maintenance Home Page.

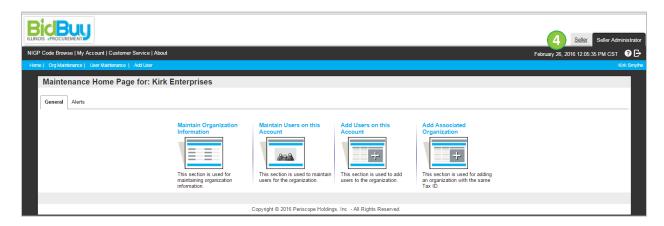
To watch the video associated with this Guide, go to

## How to Access the Seller Administrator Menus

- 1. Go to BidBuy at <a href="https://www.bidbuy.illinois.gov/bso/">https://www.bidbuy.illinois.gov/bso/</a>
- 2. Enter Username and Password
- 3. Click Login

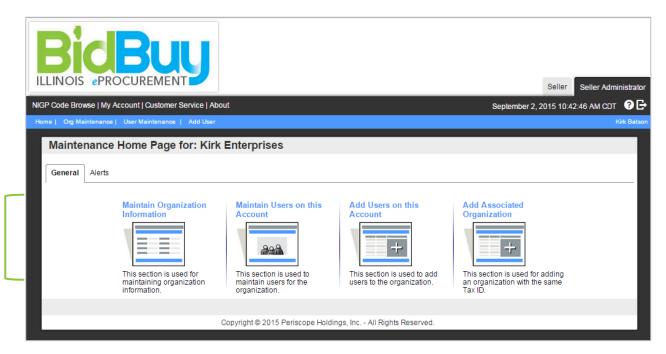


4. Click Seller Administrator tab



# Seller Administrator- Maintenance Home Page

The Seller Administrator maintains their vendor's organization information and users' access to a vendor account. The four menu options are listed here, on the **Maintenance Home Page**.



Four Options

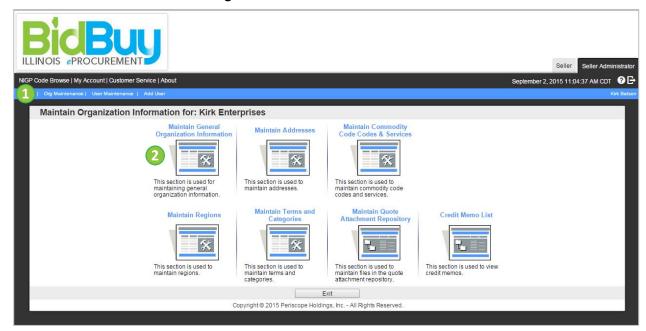
- **1. Maintain Organization Information** -- This option provides the ability to maintain all organizational information including addresses, terms, categories, and commodity codes.
- **2. Maintain Users on this Account** This option provides the ability to maintain all users of this account, by searching, adding and updating user information.
- 3. Add Users on this Account This option provides the ability to add users to this account.
- 4. **Add Associated Organization** -- This option provides the ability to add an Associated Organization or "Doing Business As" to this account.

## Menu Option #1: Maintain Organization Information

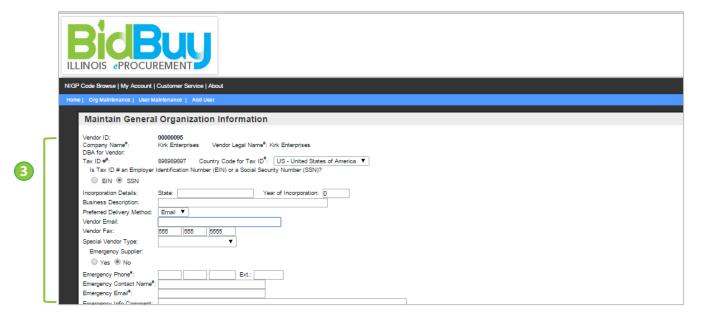
This option allows the ability to maintain all organizational information including addresses, terms, categories, and commodity codes.

#### Maintain General Organization Information

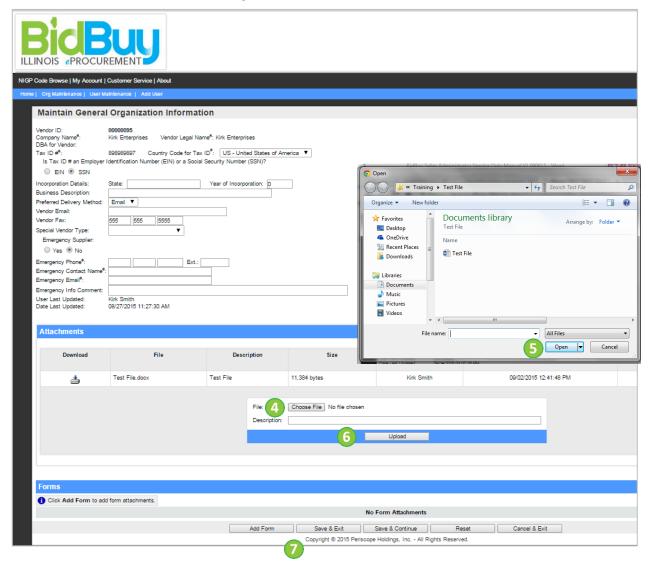
- 1. From blue ribbon, click Org Maintenance
- 2. Click Maintain General Organization Information



3. Update fields by clicking in the field box (NOTE: Company Name cannot be updated. Contact the Vendor Help Desk for updates to a company name. Supporting documentation may be required.)

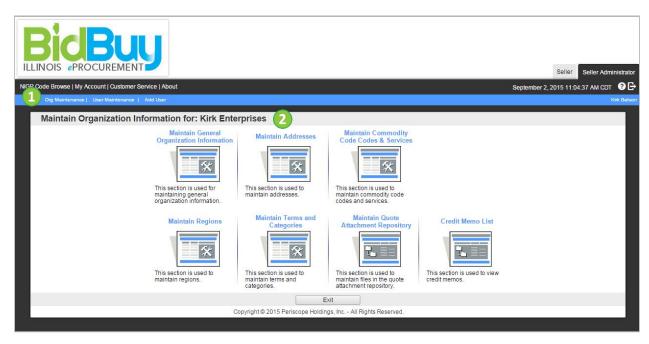


- 4. To upload a file, click **Choose File**
- 5. A File Explorer appears, select file then click **Open**
- 6. Enter a Description for the file and click Upload
- . Click Save & Exit to save changes

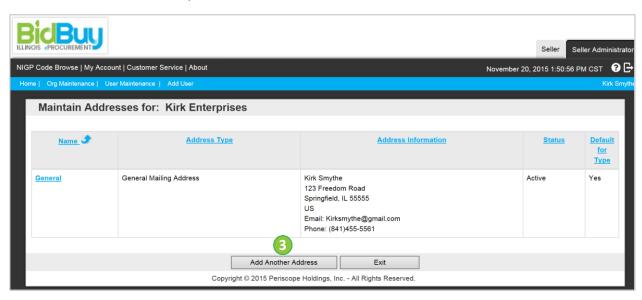


#### **Maintain Address**

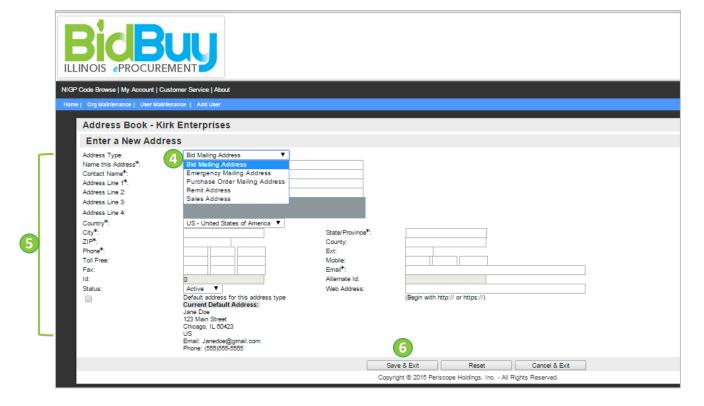
- 1. Click Org Maintenance
- 2. Click Maintain Address



3. To add a new address, click Add Another Address

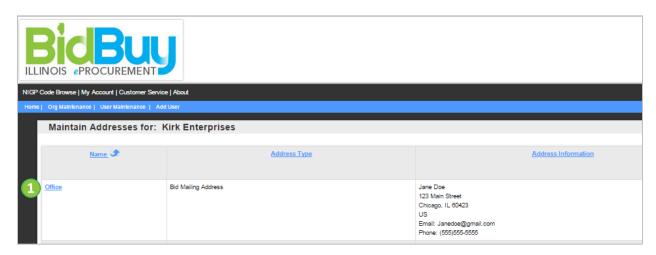


- 4. Select Address Type from the drop-down
- 5. Enter information into the fields by clicking in the field box
- 6. Click **Save & Exit** to save changes



#### **Update Current Address**

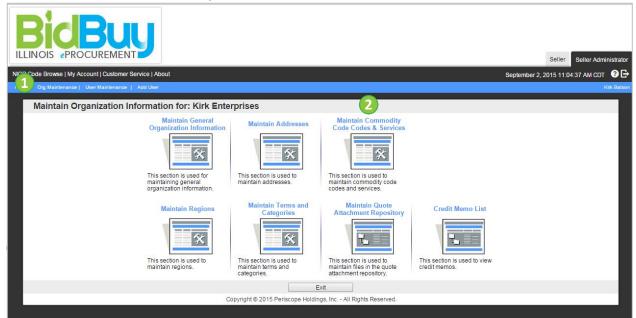
1. To update a current address, click Name of address



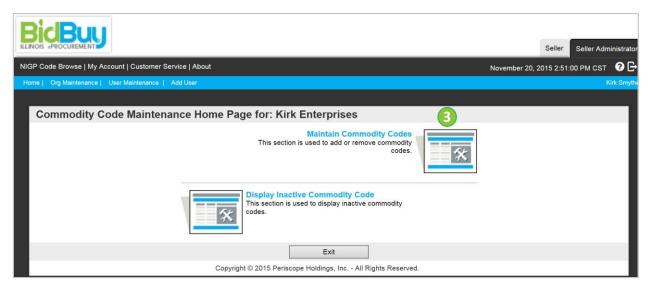
2. Enter information into the fields by clicking in the field box, then click Save & Exit

#### Add or Delete NIGP Commodity Codes

- 1. Click Org Maintenance
- 2. Click Maintain Commodity Code Codes & Services

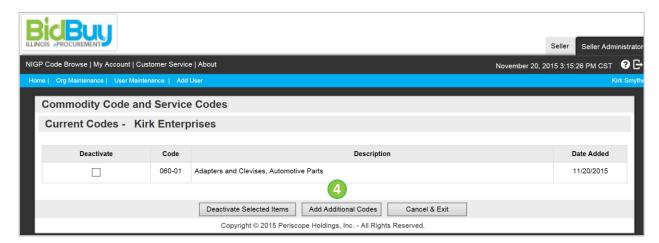


3. Click Maintain Commodity Codes to add commodity codes

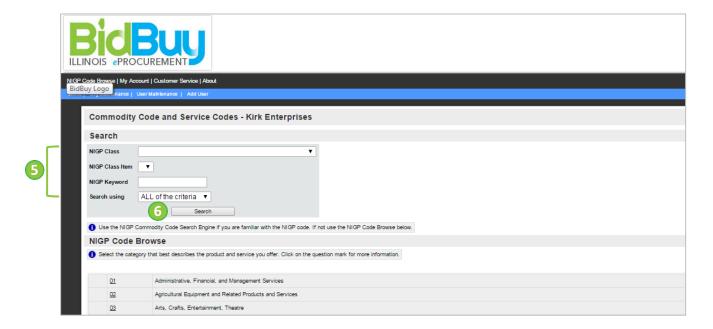


NIGP Commodity Codes are used by the State to identify Offerors and Bidders to solicit the goods or services to be procured.

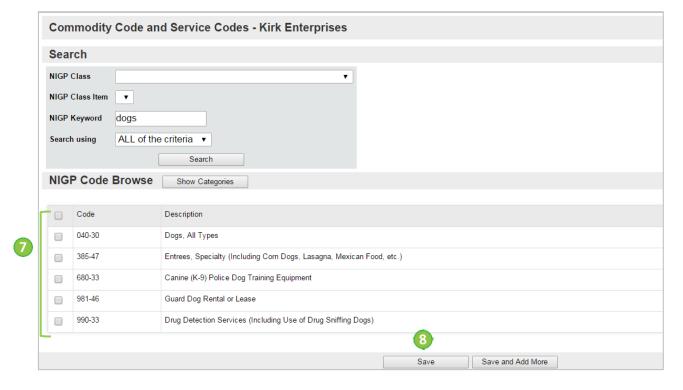
4. To add additional codes, click Add Additional Codes



- 5. Select from the NIGP Class and NIGP Class Item drop-downs. Alternatively, enter a Keyword.
- 6. Click Search

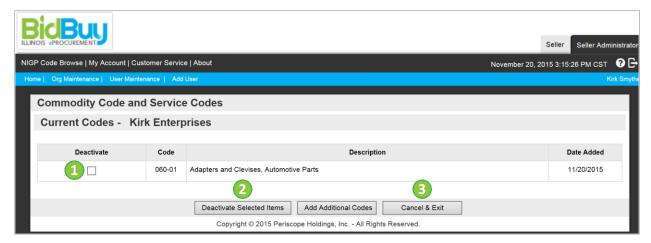


- 7. Select the codes you wish to add
- 8. Click **Save** to exit or **Save and Add More** to add more codes



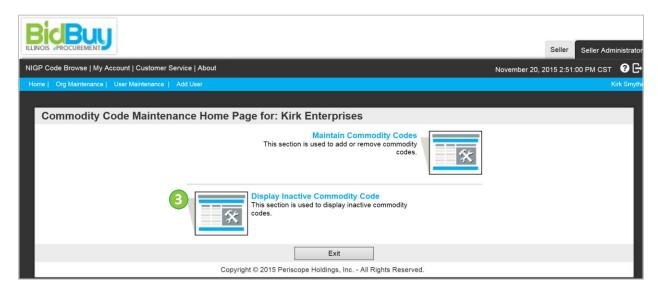
#### **Deactivate Commodity Codes**

- 1. To deactivate codes, click on the box to the left of that code in the **Deactivate** column
- 2. Click Deactivate Selected Items
- 3. Click Cancel & Exit

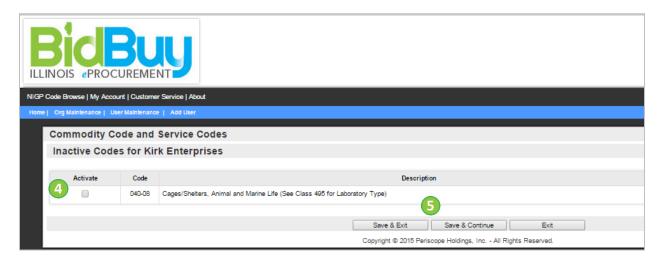


#### Re-Activate NIGP Commodity Codes

- 1. Click **Org Maintenance** from the blue ribbon at the top left screen
- 2. Click Maintain Commodity Code Codes & Services
- 3. Click Display Inactive Commodity Code



- 4. Click on the box to the left of the code, in the **Activate** column for the code you wish to reactivate
- 5. Click Save & Exit or Save & Continue to activate more

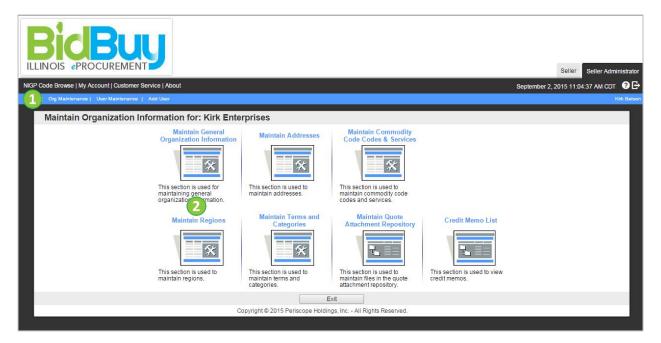


#### **Maintain Regions**

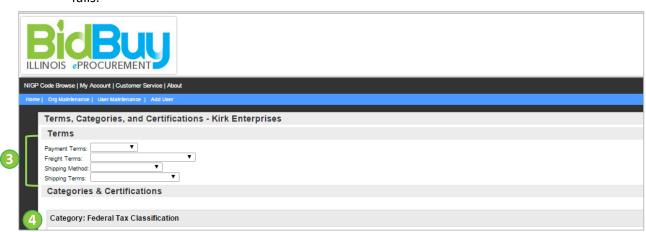
Until further notice this feature will not be used.

#### **Maintain Terms and Categories**

- 1. Click Org Maintenance from the blue ribbon at the top left screen
- 2. Click Maintain Terms and Categories

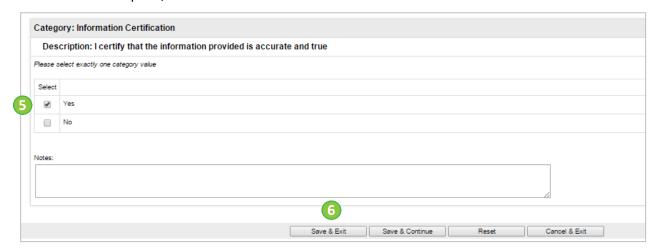


- 3. Select **Terms** by using drop-down. Selections made in Terms can be changed by the State.
- 4. Scroll down to **Categories**. Click on the **Federal Tax Classification** under which your business falls.



Categories auto-populated by the State of Illinois are: BEP Certified, Veteran Owned Business, State Use Vendor, Active Member of Illinois Procurement Gateway, and Small Business Set-Aside.

- 5. Scroll to the bottom of the page and click on "Agree" or "Disagree" if the information provided is accurate and true
- 6. When complete, click **Save & Exit**



Categories that are auto-populated by the State of Illinois are: BEP Certified, Veteran Owned Business, State Use Vendor, Active Member of Illinois Procurement Gateway, and Small Business Set-Aside. Some questions are optional.

#### Maintain Quote Attachment Repository

Until further notice this feature will not be used.

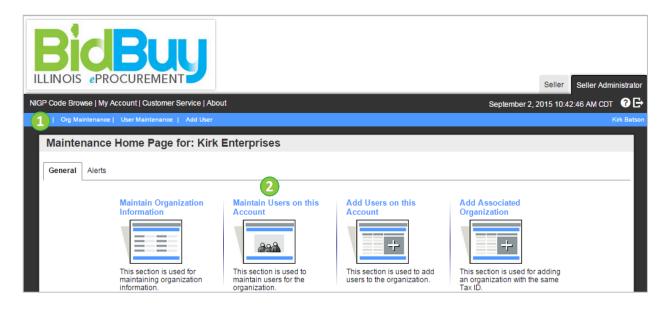
#### **Credit Memo List**

Until further notice this feature will not be used.

## Menu Option #2: Maintain Users on this account

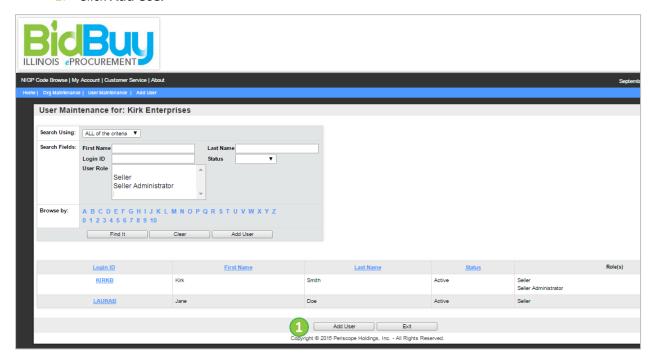
Using this option, Service Administrators can maintain all users of their account by adding, searching, and updating user information.

- 1. Click User Maintenance
- 2. Click Maintain Users on this Account

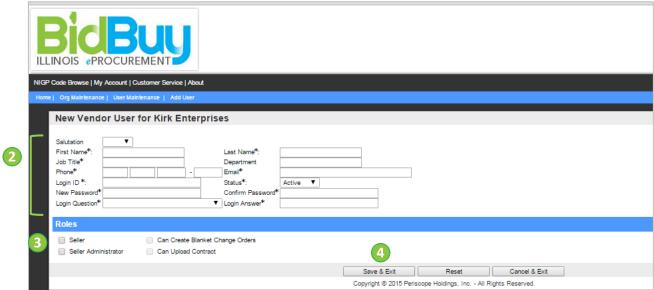


#### **Add User Information and Password**

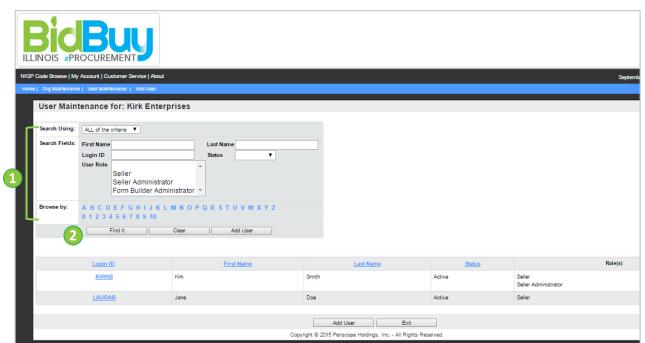
1. Click Add User



- 2. Enter information into the fields by clicking in the field box
- 3. Select user Roles
- The State only uses Seller and Seller Administrator
  - 4. Click Save & Exit

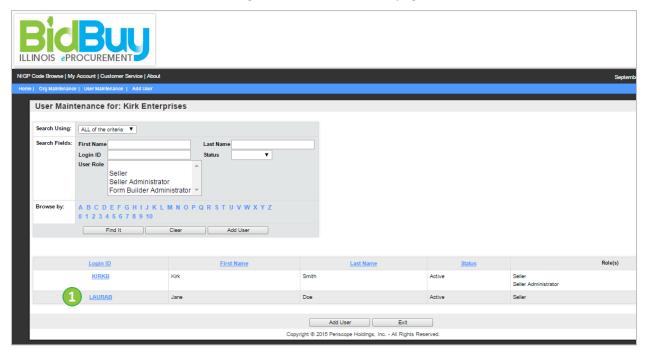


- L. Enter or select information into the Search Fields
- 2. Click **Find It**

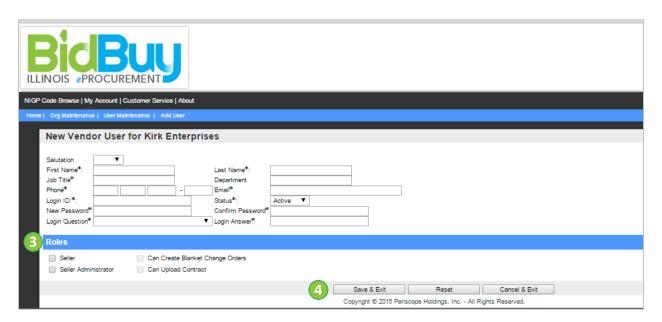


#### **Update User Information and Password**

1. Click user name under Login ID column on Search page



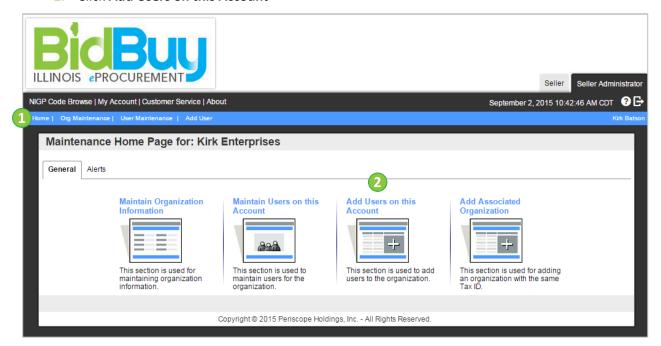
- 2. Update information into the fields by clicking in the field box
- 3. Update user Roles
- The State only uses Seller and Seller Administrator
  - 4. Click Save & Exit



### Menu Option #3: Add Users on this Account

This option allows the ability to add user to this account.

- 1. Click Home
- 2. Click Add Users on this Account



- Enter Information into the field by clicking in the field box
- 4. Select user Roles
- The State only uses Seller and Seller Administrator
  - 5. Click Save & Exit

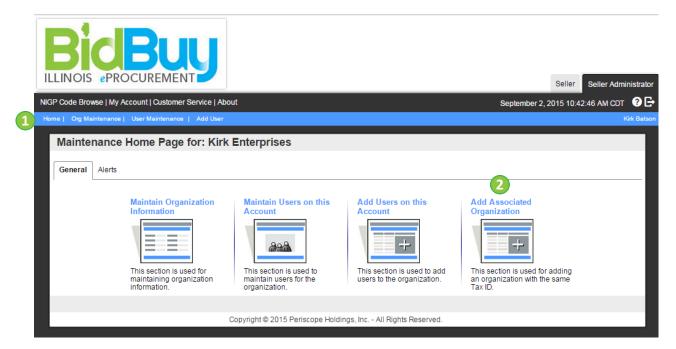


## Menu Option #4: Add Associated Organization

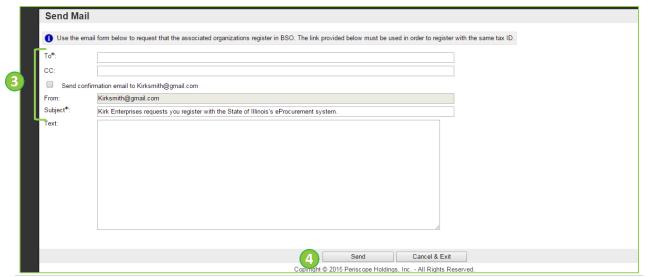
This option allows the ability to add an Associated Organization to your account. For purposes of BidBuy, an Associated Organization is a business that may have a separate mailing address, identity and staff, but share the same Federal Tax Identification Number.

Using this option, a Seller Administrator can send an email through the system inviting a business to join BidBuy as their associated organization. You may also enter a few lines of text to customize the email. The recipient will be provided with instructions on how to activate their BidBuy account.

- 1. Click Home
- 2. Click Add Associated Organization



- Enter email address and desired text into the field by clicking in the field box
- Click Send



#### 5. Click OK



Email includes login instructions to register as an associated organization